



**FARM** Academy  
أكاديمية المزرعة

# English for Retail

## Know Your Store 5. Jobs

Prepared By:  
**MR. MOHAMAD HUSSEIN**



# **Branch Manager**

**Responsible for everything in the store.**

**In charge of everything**

**Communication / HR issues / Financial issues**

**Ordering/checking the availability of products**



# Branch Manager

**Dealing with customers' complaints**

**Improve customer service**



# Branch Manager

## Dealing with maintenance issues



# Branch Supervisor

**Branch Supervisors are in charge of running the branch.**  
*managing staff, monitoring financial operations,  
keeping track of financial transactions and  
ensuring a high standard of customer service.*



# Fresh produce Supervisor

- ❑ *Responsible for buying and selling fruits and vegetables*
- ❑ *Checking the changes in prices*
- ❑ *Ensuring quality and freshness of all vegetables and fruits.*



# Fresh Produce Seller

- Sells fruits and vegetables.*
- Weigh the fruits and vegetables and put the price.*
- Buy and sell fruits and vegetables*





# Bakery Supervisor

**Bakes bread, pastries and pizzas.**

**The bakery supervisor is responsible for arranging all the products and displaying everything like pastries and cakes.**



# The baker

Bake all types of bread, cakes, pastries and pizza.



# Meat Supervisor

**Responsible for buying and selling all types of meat.**



# Butcher

**Butchers cut and trim meat from larger portions into steaks, chops, roasts, and other cuts.**



# Deli Seller

**Is a person who sells all ready-to-eat items, such as cold-cut meats, sliced cheeses, salads, and pickles.**



# Store Keepers

**Receive and forward all types of goods in and out of the store. From issuing and receiving stock within from the backdoor**



# Shelf boy = stacker

**Puts stock on the supermarket shelves. They also remove out of date items and help customers.**



# The cashier

**Scans all items to ensure that prices and quantities are correct.**





# The bagger

**Puts all the items in the plastic bags.**



# The trolley boy

**Is the worker who helps customers to deliver their purchases to their cars.**



# The cleaner

**Is the one who is responsible for cleaning everything in the branch and every place, like the branch and the entrance and the backdoor.**



Branch manager	مدير فرع
Assistant Branch manager	نائب مدير فرع
Branch Supervisor	مشرف الفرع
Fresh Produce Supervisor	مشرف قسم الخضروات والفواكه
Fresh Produce Seller	بائع الخضروات والفواكه
Bakery Supervisor	مشرف قسم المخبوزات
Baker	خباز
Deli Seller	بائع الأطعمة الجاهزة
Meat Supervisor	مشرف قسم اللحوم
Butcher	لحام أو جزار



Store Keeper	مشرف المخزن
Shelf boy / Stacker	مصفف الارفف
Cashier	محاسب
Bagger	مُعبّئ الأكياس
Cleaner	عامل النظافة
Trolley boy	عامل العرببة
Customer Service Supervisor	مشرف خدمة العملاء



**THANK**

**-YOU-**

